



Insight Adventures *Cancellation & Refund Policies* are as follows:

- \* All cancellations must be made in writing.
  - \* All Deposit Fees are non-refundable, however some deposits are transferable to other programs or retreats. Contact [Insight Adventures](#) for more information on the transfer of deposits.
  - \* Some trips are non-refundable. Contact [Insight Adventures](#) for more information about a particular trips refund policy.
  - \* The program fees for cancellations made up to 30 days prior to departure are non-refundable.
  - \* The program fees (including all extensions) for cancellations made 60 days prior to departure are 20% refundable. Deposit is non-refundable.
  - \* The program fees (including all extensions) for cancellations made 90 days prior to departure are 50% refundable. Deposit is non-refundable.
- \*Insight Adventures will not be held responsible for the refund of any travel or flights should the Client cancel their participation. (This is why we highly recommend all participants purchase travel insurance).

#### **Payment, Cancellation and Refund Policies.**

- (a) Program fees will cover enumerated activities and items specific to each trip. Payments for additional services such as air transportation, transfers, hotel rooms, and other add-ons (as identified by Insight Adventures) to the set itinerary, will be charged at the time of booking, as applicable.
- (b) Insight Adventures plans each trip for a long period prior to departure and is required to make reservations and non-refundable payment deposits with hotels and transportation providers. As a result, it is necessary to strictly adhere to the *Cancellation & Refund Policy* for all travelers. It is strongly recommended to purchase travel insurance in case of cancellation.

Contact [Insight Adventures](#) for more information.